OKTA for NON-CAC End Users Instructions
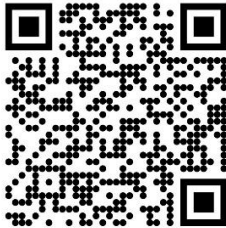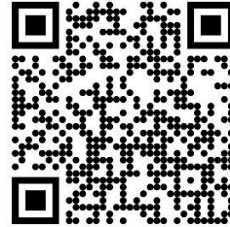

Requirements:

1. Download the OKTA Verify App onto your phone
   a. Ways to download the app:
      i. Visit the apple store or google play store and look for OKTA Verify
      ii. QR code:

1 Okta Verify Apple Play Store

2 OKTA Verify Android Play Store

2. Username(your email) and password creation
   a. Password requirements: Password must include 15 characters, lowercase, uppercase, number, symbol, cannot contain part of username, cannot use past 5 passwords, password age minimum is 1 day
   b. Passwords will expire after 60 days
   c. Lockout after 3 unsuccessful attempts

Instructional information on account creation:

1. Go to https://rfmssmc.okta.mil
2. Create an account by clicking "Sign Up" at the bottom of the page
3. Enter the requested information and click "Sign Up"

Android users: https://help.okta.com/eu/en-us/content/topics/end-user/ov-sign-in-android.htm

IOs users: https://help.okta.com/eu/en-us/content/topics/end-user/ov-sign-in-ios.htm

Additional information is available here: https://help.okta.com/eu/en-us/content/topics/end-user/ov-overview.htm